



# Content Management System User Manual

Version 4.0

Tuesday May 7, 2013



## Revision Sign-Off

By signing the following, the team member asserts that he has read the entire document and has, to the best of his knowledge, found the information contained herein to be accurate, relevant, and free of typographical error.

Name	Signature	Date
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## Revision History

The following is a history of document revisions.

<b>Version</b>	<b>Date Revised</b>	<b>Comments</b>
0.1	Apr. 22, 2013	Initial draft.
4.0	May 7, 2013	Updated to reflect final state of CMS.

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## 1. Introduction

### 1.1 Purpose

The purpose of this document is to provide the GoodNEWS team member with instructions to use the GoodNEWS Content Management System. This document will include detailed instructions along with screenshots enabling the user to use the web application without any further assistance.

### 1.2 Overview

GoodNEWS Fort Worth is a program put together by the University of North Texas Health Science Center in conjunction with Fort Worth City Leaders to promote healthy living in the community. In the past, the program had been a series of seminars that were used to assist citizens with their lifestyle. A mobile application has been created to enable the GoodNEWS team to reach out and help the citizens of Fort Worth better their lifestyles. Using the GoodNEWS Content Management System, GoodNEWS employees are able to maintain the content and resource made available through the mobile application.

## 2. CMS Requirements

This section lists the requirements needed to access and use the GoodNEWS Content Management System.

### 2.1 Web Browser Requirements

The following browsers are supported:

- Google Chrome
- Internet Explorer Version 9+
- Mozilla Firefox
- Safari

### 2.2 Minimum Resolution

It is recommended the GoodNEWS CMS is accessed on desktop computers with a minimum resolution of 1280x1024.

### 2.3 Mobile Device Access

While many features of the CMS will function correctly on most popular mobile devices, accessing the CMS via mobile browsers is not officially supported. Mobile users will likely experience trouble viewing analytics and uploading files.

### 2.4 Internet Access

In order to access the GoodNEWS Content Management System, you must have an active connection to the Internet.

### 3. Accessing the Content Management System

The GoodNEWS CMS can be accessed like any other web application, via its URL.

#### 3.1 Start a Web Browser

Open a supported web browser.

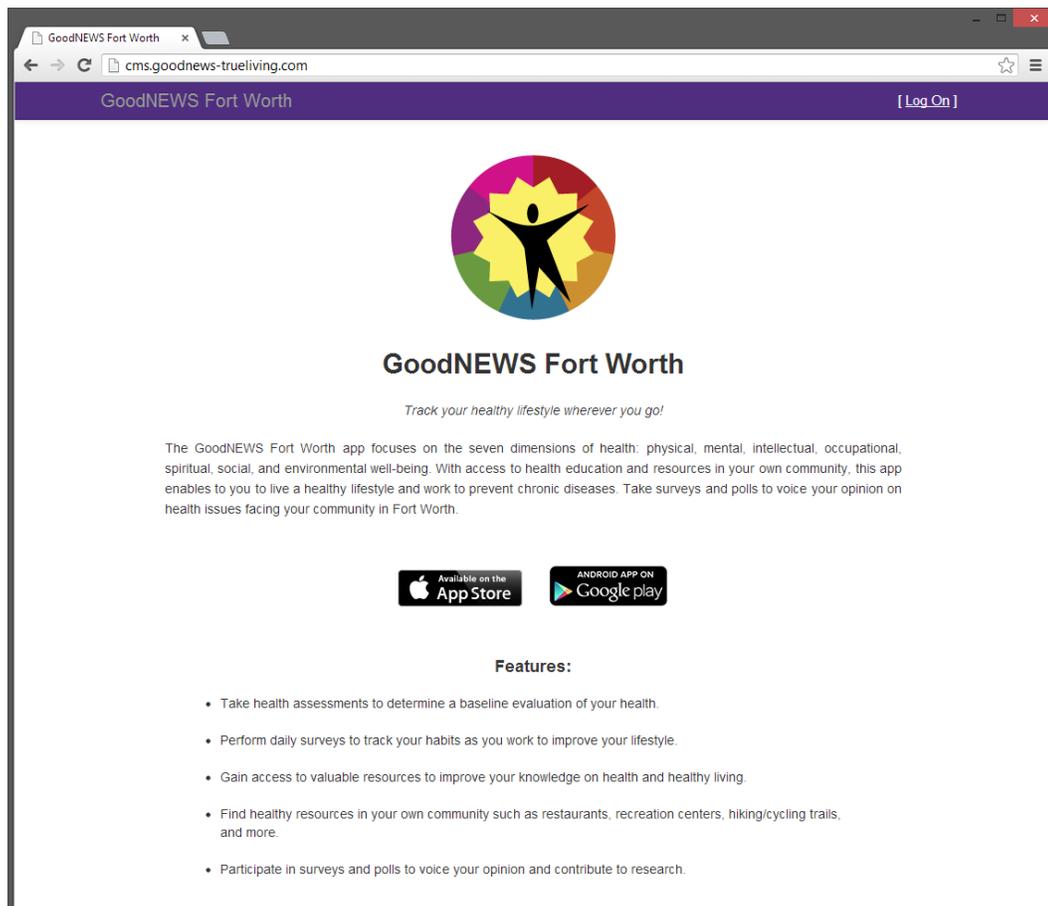


#### 3.2 Enter the URL to access the CMS.

In your browser's address bar, enter [cms.goodnews-trueliving.com](http://cms.goodnews-trueliving.com). Press enter, and your browser will navigate to the CMS.

## 4. Initial Page

Upon accessing the CMS, you will see a splash page giving an overview over the GoodNEWS Fort Worth mobile application. From this page, links are made available to the marketplaces where the mobile application can be downloaded.

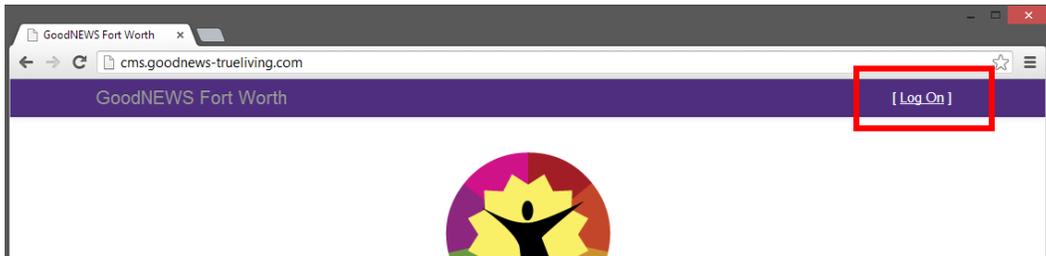


There is also a link in the top right corner where users with administrative accounts are able to log into the CMS. Please see the section “Logging In” for more information.

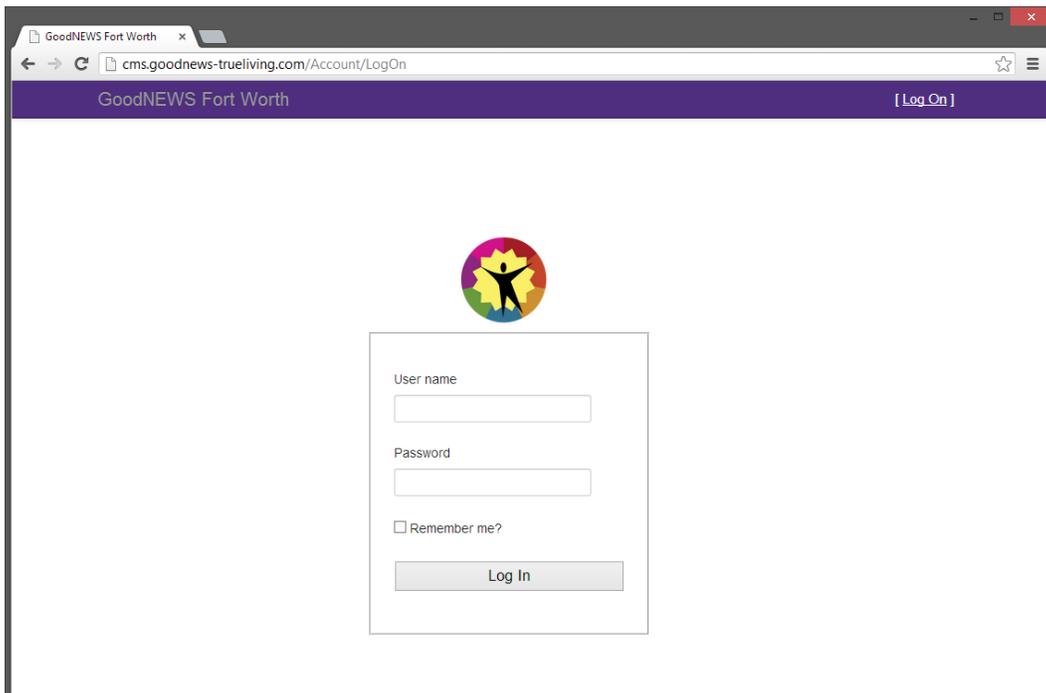
## 5. Logging In

Logging into the CMS requires an administrator account.

From the initial page, click the “Log On” link in the top right corner.



You will be directed a page where you can enter your credentials.

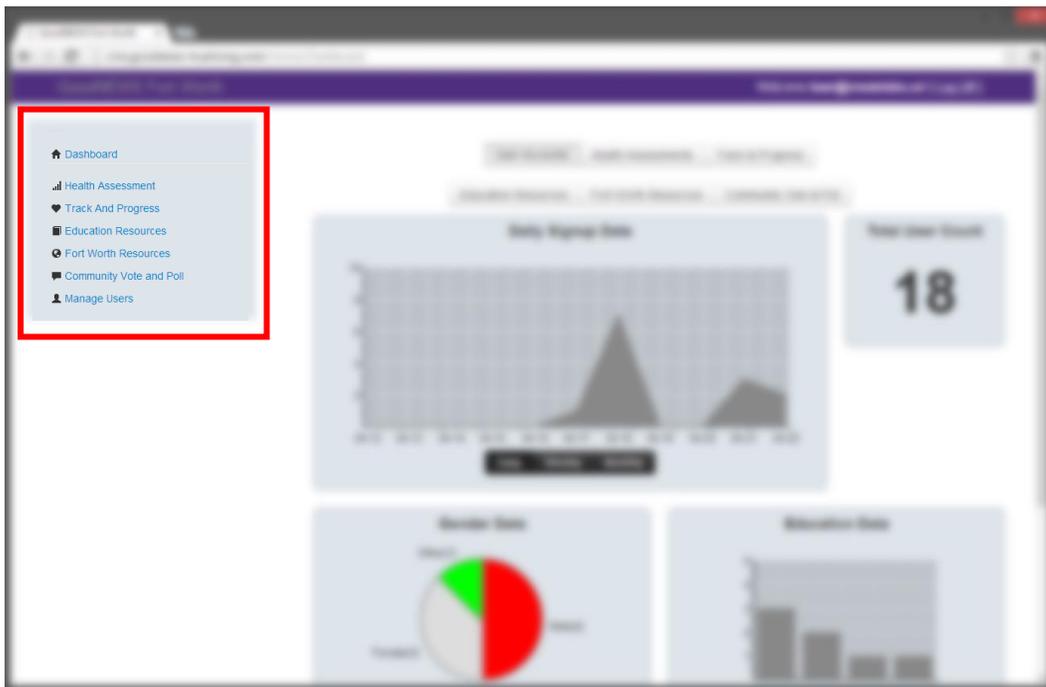


The remember me option will store a cookie on your computer, which allows you to remain logged in even after your web browser has been closed. This feature provides the convenience of not having to log in every time you access the GoodNEWS CMS.

## 6. Navigating the CMS

### 6.1 Main Menu

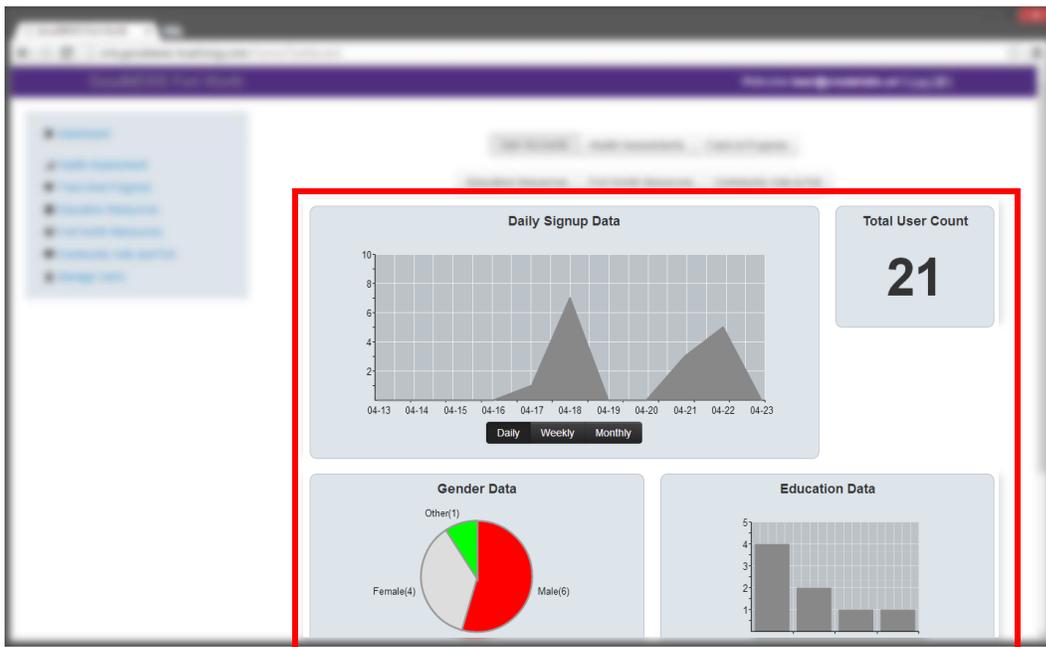
Once logged into the CMS, a main menu will appear on the top left section of the screen. Use this menu to navigate between the different sections of the GoodNEWS Content Management System.



## 7. Dashboard

### 7.1 Analytics

Upon logging in, analytics will be the first page the user sees. A user can also view analytics by selecting “Dashboard” from the main menu.



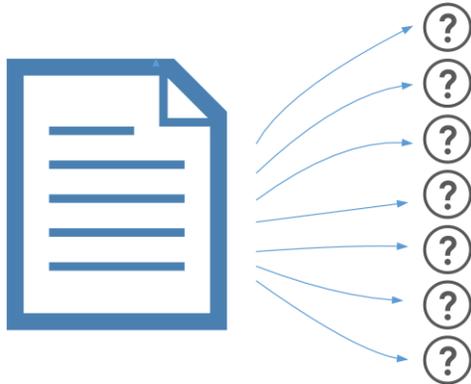
### 7.2 Data Export

The data export section allows the downloading of data from the CMS. Navigate to this section by selecting “Data Export” on the main menu. To view more information about an available data set, select the list icon on the right side of the page. To download a data set, click the “Download CSV” link. A comma separated values file will be downloaded containing the appropriate data.

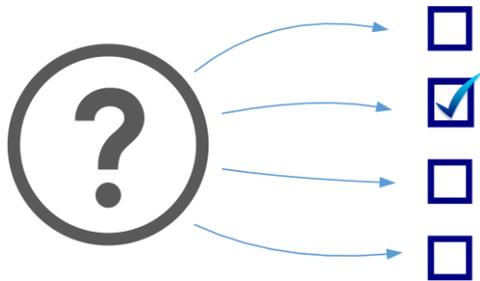
## 8. Surveying

This section over surveying applies to the Health Assessment, Track and Progress, and Community Vote and Poll sections. All operate in a similar fashion and share a common interface. “Poll”, “daily quiz”, “survey”, “track and progress” and “health assessment” are all terms which can refer to a survey.

### 8.1 How Surveys Are Structured



*A survey has a set of questions.*



*Each question will then have its own set of responses.*

## 8.2 How Surveys Are Graded

Each response to a survey will be assigned a point value. Once a user responds to all questions on a survey, the points will be summed. This number of points earned is then divided by the maximum possible points for a survey which provides a percentage. This means less points should be assigned to bad answers while more points should be assigned to the correct answers.

See Example 1 for an example of a single question survey. Answering with “Response 1” would result in a 100%, answering with “Response 2” would result in a 50%, and answering with “Response 3” would result in a 0%.

### Example 1

- Sample Question
  - [Point Value = 2] Response 1
  - [1] Response 2
  - [0] Response 3

Be conscious of the effects this can have on the weighting of your questions. In Example 2, Question 1 is weighted such that it influences  $\frac{2}{3}$  of the overall score. Example 3 fixes this by making the maximum possible score for each question 2 points.

### Example 2

- Question 1
  - [2] Response 1
  - [1] Response 2
  - [0] Response 3
- Question 2
  - [1] Response 1
  - [0] Response 2

### Example 3

- Question 1
  - [2] Response 1
  - [1] Response 2
  - [0] Response 3
- Question 2
  - [2] Response 1
  - [0] Response 2

### 8.3 Creating a New Survey

Based on the type of survey to create, navigate to the appropriate page (“Health Assessment”, “Track and Progress”, or “Community Vote and Poll”). There will be a text field and a button near the top of the survey list.

#### Health Assessment

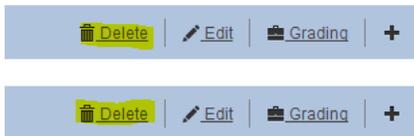
 

Enter the name of the new survey, and press the create button. The survey will be created and the survey list will refresh.

### 8.4 Deleting a Survey

**WARNING: Deleting a survey is an irreversible, permanent action. All questions and responses associated with a deleted survey will also be deleted permanently.**

Navigate to the appropriate section, and take note that each survey within the survey list has a “Delete” link (this link can also be identified by the trash can icon).



Locate the survey to be deleted within the list, and select its “Delete” link. An alert will be displayed confirming the delete. Select “OK” to delete the survey, or select “Cancel” to return to the survey list without deleting the survey.

### 8.5 Renaming a Survey

Navigate to the appropriate section and take note that each survey within the survey list has an “Edit” link (this link can also be identified by the pencil icon).



Locate the survey to be renamed and select its “Edit” link. The CMS will navigate to the Edit Survey page. At the top of this page, there is a text field containing the title of the survey and a button labeled “Change Name”.

### Editing "Physical Well-Being"

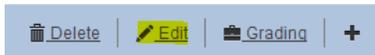
(HealthAssessment)

Enter the new survey name in the text field and press the “Change Name” button. The new survey name will be saved and the page will be refreshed.

## 8.6 Adding a New Question to a Survey

Navigate to the appropriate section and take note that each survey within the survey list has an “Edit” link (this link can also be identified by the pencil icon).



Locate the survey to add the question to and select its “Edit” link. The CMS will navigate to the Edit Survey Page. At the top of this page, there is a text area and a button labeled “Create New Question”. The text area will have the placeholder text “Would you like to add a question?”

Enter the new question text in the text area and press the “Create New Question” button. The new question will be added to the survey and the page will refresh.

## 8.7 Removing a Question from a Survey

**WARNING: Deleting a question is an irreversible, permanent action. All responses associated with a deleted question will also be deleted permanently.**

To delete a question, it must be found in its survey's question list. This can be found by following one of two processes:

- 1) Navigate to the appropriate section and take note that each survey within the survey list has an "Edit" link (this link can also be identified by the pencil icon).



Click the appropriate link, and the CMS will navigate to the Edit Survey page. The survey's question list will be displayed at the bottom half of the screen.



- 2) Navigate to the appropriate section and take note that each survey within the survey list has an "Expand" button (this button is displayed as a plus sign).

The survey's question list will be displayed below the survey within the list.

Locate the question to be deleted within the list, and select its "Delete" link. An alert will be displayed confirming the delete. Select "OK" to delete the question, or select "Cancel" to return without deleting the question.

## 8.8 Editing a Question

To edit a question, it must be found in its survey's question list. This can be found by following one of two processes:

- 1) Navigate to the appropriate section and take note that each survey within the survey list has an “Edit” link (this link can also be identified by the pencil icon).



Click the appropriate link, and the CMS will navigate to the Edit Survey page. The survey’s question list will be displayed at the bottom half of the screen.



- 2) Navigate to the appropriate section and take note that each survey within the survey list has an “Expand” button (this button is displayed as a plus sign).

The survey’s question list will be displayed below the survey within the list. Find the question to be edited, and click its “Edit” link. The CMS will navigate to the Edit Question page. At the top of this page is a text field containing the question text and a button labeled “Change Question”.

#### Editing Question

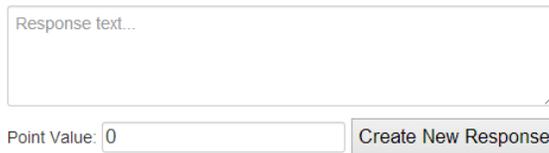
1. Do you eat 3 or more servings of fruit and vegetables daily?	<b>Change Question</b>
---	------------------------

Enter the new question text in the text field and press the “Change Question” button. The new question text will be saved and the page will be refreshed.

## 8.9 Adding a Response to a Question

In order to add a new response to a question, navigate to the Edit Question page. Follow the steps outlined in the “Edit a Question” section to navigate to the Edit Question page of the CMS.

The middle section of the page will have two text fields and a button labeled “Create New Response”.



To create a new response, enter the response text into the field “Reponse text...” and assign an integer point value in the appropriate field. Now click the “Create New Response”. The response will be saved, the page will be refreshed, and the new response will be displayed in the list.

## 8.10 Removing a Response from a Question

**WARNING: Deleting a response is an irreversible, permanent action.**

In order to remove a response, navigate to the Edit Question page. Follow the steps outlined in the “Edit Question” section to navigate to the Edit Question page of the CMS.

At the bottom of the page, there will be a list of responses associated with the selected question.



Locate the response to be deleted within the list and select its “Delete” link. An alert will be displayed confirming the delete. Select “OK” to delete the response, or select “Cancel” to return without deleting the response.

## 8.11 Editing a Response

In order to edit a response, navigate to the appropriate question’s response list. To access this, go to the Edit Question page or expand the response list from a page containing a survey list or question list.

Take note that each response has an “Edit” link (marked with a pencil icon). Click this link to be navigated to the Edit Response page. At the top of this page, there will be two text fields and a button labeled “Change Response”.

**Editing Response**

Yes

Point Value

Enter the next response text and/or the new point value for the response. Next, click the “Change Response” button. The response will be updated and the page will refresh.

### 8.12 Managing Grading Messages

To manage grading messages, navigate to the appropriate surveying page and locate the survey you wish to manage grading messages for. Take note that each survey will have a “Grading” link (marked by a briefcase icon) within the survey list.



The CMS will navigate to a page displaying grade ranges and the messages associated with those ranges.

Using the “Add New Range” and “Delete” buttons, configure the grading messages. Once the grade ranges and messages are correct, click the “Save Changes” button. The changes will be saved and the page will refresh.

## 9. Fort Worth Resources

### 9.1 Creating a Fort Worth Resource Category

Navigate to the Fort Worth Resources page. At the top right of the page, there will be a text field and a button labeled “New Category”.

New Category Name	New Category
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Enter the name of the new Fort Worth Resources category into the text field, and click the “New Category” button. The category will be created and the page will refresh.

### 9.2 Deleting a Fort Worth Resource Category

**WARNING: Deleting a category is an irreversible, permanent action. All resources associated with a deleted category will also be deleted permanently.**

Navigate to the Fort Worth Resources page. There will be a list of all categories and their associated resources.

<b>Intellectual Health Resource</b>	<b>Delete</b>
Fort Worth Library	Edit - Delete
<b>Mental Health Resource</b>	<b>Delete</b>
Breath Alcohol Program	Edit - Delete
MHMR Tarrant County	Edit - Delete
<b>Occupational Health Resource</b>	<b>Delete</b>
Healthy Work Environment	Edit - Delete

Take note that each category has a “Delete” link on the right side. Locate the category to be deleted within the list and select its “Delete” link. An alert will be displayed confirming the delete. Select “OK” to delete the category, or select “Cancel” to return without deleting the category.

### 9.3 Creating a New Fort Worth Resource

Navigate to the Fort Worth Resources page. Select the “New Resource” link in the top left of the page.

The CMS will navigate to the Edit Fort Worth Resource page. Enter the resource's information into the appropriate text fields. Once this data has been entered, click the "Save Changes" button toward the end of the page. The resource will be saved and the page will refresh.

## 9.4 Editing an Existing Fort Worth Resource

Navigate to the Fort Worth Resources page. Find the resource to be modified within the list. Take note that each resource has an "Edit" link.

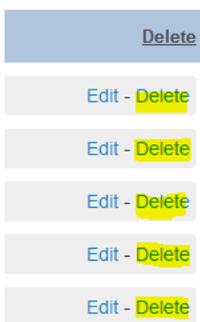


Click this link, and the CMS will navigate to the Edit Fort Worth Resource page. Enter the appropriate data for the Fort Worth Resource. Scroll the bottom of the page, and click the "Save Changes" button. The resource will be updated and the page will refresh.

## 9.5 Deleting a Fort Worth Resource

**WARNING: Deleting a resource is an irreversible, permanent action.**

Navigate to the Fort Worth Resources page. Find the resource to be deleted within the list. Take note that each resource has a "Delete" link.



Click this link. An alert will be displayed confirming the delete. Select “OK” to delete the resource, or select “Cancel” to return without deleting the resource.

## 10. Health Education Resources

### 10.1 Creating a Health Education Resource Category

Navigate to the Education Resources page. At the top right of the page, there will be a text field and a button labeled “New Category”.



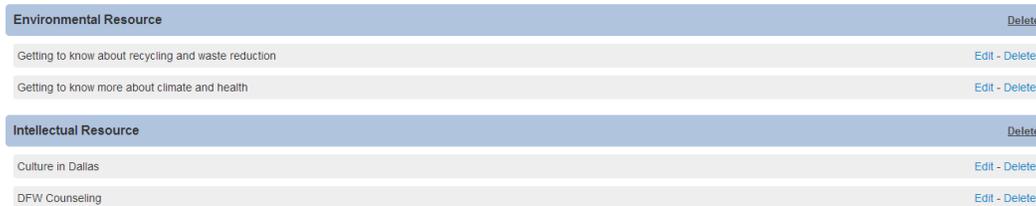
The image shows a user interface for creating a new category. It consists of a text input field with the placeholder text "New Category Name" and a button labeled "New Category".

Enter the name of the new Health Education Resources category into the text field, and click the “New Category” button. The category will be created and the page will refresh.

### 10.2 Deleting a Health Education Resource Category

**WARNING: Deleting a category is an irreversible, permanent action. All resources associated with a deleted category will also be deleted permanently.**

Navigate to the Education Resources page. There will be a list of all categories and their associated resources.



The image shows a list of categories and their associated resources. The categories are "Environmental Resource" and "Intellectual Resource". Each category has a "Delete" link on the right side. The resources listed under "Environmental Resource" are "Getting to know about recycling and waste reduction" and "Getting to know more about climate and health". The resources listed under "Intellectual Resource" are "Culture in Dallas" and "DFW Counseling".

Environmental Resource	Delete
Getting to know about recycling and waste reduction	Edit - Delete
Getting to know more about climate and health	Edit - Delete
Intellectual Resource	Delete
Culture in Dallas	Edit - Delete
DFW Counseling	Edit - Delete

Take note that each category has a “Delete” link on the right side. Locate the category to be deleted within the list and select its “Delete” link. An alert will be displayed confirming the delete. Select “OK” to delete the category, or select “Cancel” to return without deleting the category.

### 10.3 Creating a New Health Education Resource

Navigate to the Education Resources page. Select the “New Resource” link in the top left of the page.

The CMS will navigate to the Edit Health Education Resource page. Enter the resource’s information into the appropriate text fields. Once this data has been entered, click the

“Save Changes” button toward the end of the page. The resource will be saved and the page will refresh.

## 10.4 Editing an Existing Health Education Resource

Navigate to the Education Resources page. Find the resource to be modified within the list. Take note that each resource has an “Edit” link.

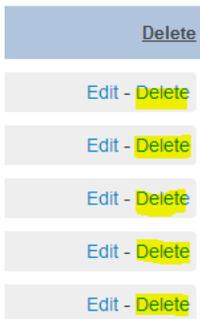


Click this link, and the CMS will navigate to the Edit Health Education Resource page. Enter the appropriate data for the Fort Worth Resource. Scroll the bottom of the page, and click the “Save Changes” button. The resource will be updated and the page will refresh.

## 10.5 Deleting a Health Education Resource

**WARNING: Deleting a resource is an irreversible, permanent action.**

Navigate to the Education Resources page. Find the resource to be deleted within the list. Take note that each resource has a “Delete” link.



Click this link. An alert will be displayed confirming the delete. Select "OK" to delete the resource, or select "Cancel" to return without deleting the resource.

## 11. Manage Users

### 11.1 Creating a New User Account

Navigate to the Manage Users page. There will be a link at the top left of the page with the text “Create New User”. Select this link. The CMS will navigate to the Create User Account page.

#### Create a New Account

Email

Password

Confirm password

Enter the email address and password for the new user account. Ensure that both password fields match. Once the data has been entered, select to “Register” button.

### 11.2 Editing an Existing User Account

Navigate to the Manage Users page. There will be a list of all user accounts in a table. Take note that each user account is displayed with an “Edit” link.

User			
a.r.anduss@tcu.edu	<a href="#">View Details</a>	<a href="#">Edit</a>	<a href="#">Delete</a>
a.sanchez-aguilar@tcu.edu	<a href="#">View Details</a>	<a href="#">Edit</a>	<a href="#">Delete</a>

Select the “Edit” link on the user account to be modified. The CMS will navigate to the Edit User page for the selected user.

#### Edit Account

Email

Gender

Enter the appropriate data for the user account and select the “Save Changes” button. The user account will be updated and the page will refresh.

### 11.3 Deleting a User Account

Navigate to the Manage Users page. There will be a list of all user accounts in a table. Take note that each user account is displayed with a “Delete” link.

User			
a.r.anduss@tcu.edu	<a href="#">View Details</a>	<a href="#">Edit</a>	<a href="#">Delete</a>
a.sanchez-aguiar@tcu.edu	<a href="#">View Details</a>	<a href="#">Edit</a>	<a href="#">Delete</a>

Select the “Delete” link on the user account to be deleted. An alert will be displayed confirming the delete. Select “OK” to delete the user account, or select “Cancel” to return without deleting the user account.

### 11.4 Viewing User Account Details

Navigate to the Manage Users page. There will be a list of user accounts in a table. Take note that each user account is displayed with a “View Details” link.

User			
a.r.anduss@tcu.edu	<a href="#">View Details</a>	<a href="#">Edit</a>	<a href="#">Delete</a>
a.sanchez-aguiar@tcu.edu	<a href="#">View Details</a>	<a href="#">Edit</a>	<a href="#">Delete</a>

Select this link and the CMS will navigate to the View User Account Details page.

#### User Details

**baer@createlabs.us** (Administrator)

<b>Gender</b>	Male
<b>Age</b>	21
<b>Education Level</b>	Some College
<b>Income Range</b>	\$1,000,000
<b>Ethnic Group</b>	Caucasian
<b>Opted Into Weight Management Program?</b>	Yes